

Mr Jean-Michel VERNAY

Curriculum Vitae

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www.webmaster-cv.com/en

Looking for work in the Bristol Area

Web designer / Webmaster

February –August 2004 at Technical&Art Centre Image (Nîmes/France)

- Web design : Photoshop CS, Illustrator 10, page layout, typography, design.
- Web Technics: Dreamweaver MX 2004, Flash, XHTML, CSS, Javascript, Actionsript, Webranking.
- Webmaster: PHP 4.3.2, Database, MySql and Apache.

Selftaught:

- Basics: Qbasic, Unix, C/C++, Java, et Networking TCP/IP.
- Plus: Adobe Premiere, Streaming (RealProducer /Window Media Encoder), CoolEdit Pro, Samba Server 5.2., Photovista.
- Windows 95, 98, NT, XP and Microsoft Office

Employment History

Content Management Assistant (c£12,000)

November 2004 OD2 (Bristol) www.od2.com

- Encoding music, XML editing, reporting, quality control, speed, accuracy.

IT Helpdesk Advisor (c£12,000)

24-03-03 - 29-08-03 Reed Agency/Lloyds (Bristol)

- 1st line support for the C&G IT Helpdesk. Troubleshooting employees computer/network problems, passing on IT request, call logging and basic admin.

French Customer Service Advisor (c£12,000)

February 1999 - 14-03-03 Adecco/ClientLogic/British Telecom (Bristol)

- International live support environment for BT. Inbound, outbound and e-mails (english & french)
Filter query for wholesale BT Ignite Wholesale portofolio, Verisign Certificates, Virus Scanner, etc...
- Translation and proof-reading of documentation in relation with Internet, E-commerce and Telecoms.
Learning about the Telecom industry and technologies (Broadband, ATM, IP, etc...)
- Telemarketing with management of Excel databases, Customer service and Sales (obtaining appointments for a Bank (Manager) based in France).

EDUCATION

- 1997-1998** **M Sc by research in Organic Chemistry, University of Bristol.**
12 months research project on polymers, graduated in February 1999
- 1996-1997** National service, Metz (France).
- 1995-1996** **Maitrise de chimie (B Sc Chemistry equivalent), University of Bristol/Grenoble.**
Year undertaken in Bristol as Erasmus student (Organic, Inorganic, Environmental)
- 1990-1995** Licence de chimie (Chemistry), University of Grenoble (France).
- 1987-1990** Bac D (A Levels equivalent), Lycee E.Herriot, Voiron (France).

Personal Information

Sports, travel, photography, music, Internet, Sci-Fi.

Referees:

Prof. R. W. Alder (retired)
School of Chemistry, University of Bristol
Cantocks Close
Bristol BS8 1TS.
Tel: 0117 928 7657

Lena Babbage
Admin Manager (British Telecom)
Bristol
Tel: 0765648533